

Keeping you informed  
about progress at QFleet  
and in the motor industry

A message from the General Manager.....	2	Static electricity and petrol don't mix .....	6
Fitness check for government fleet.....	3	Vehicle profile.....	7
Seminars put spotlight on review.....	3	Vehicle market forces .....	7
RoadTek does it safer .....	4	QFleet auction schedule.....	8

## Dial a claim with new insurer

**Clients can now forget the paperwork, and dial in their accident claims with QFleet's recent change of motor vehicle insurance providers to Allianz Australia.**

At 4pm on 1 October, our comprehensive motor vehicle insurer changed from RACQ Insurance to Allianz Australia, covering all QFleet leased vehicles for the next 12 months.



Allianz's new tele-claims service makes reporting accidents a breeze.

Mark Parsonson from Jardine Lloyd Thompson said the change meant any accidents occurring after 4pm on 1 October 2004 could be reported with one quick phone call to Allianz Australia tele-claims service.

"A client involved in an accident in a QFleet leased vehicle now does not need to fill in any insurance paperwork," he said.

"All they have to do is call 1300 657 215 and report the vehicle and accident details to an Allianz Australia claims consultant.

"The consultant then advises the nearest repairer and assessor and makes arrangements for towing if required."

Mark advised that while the process to report a claim had changed, the level of insurance cover and excess would remain the same as under RACQ.

"We have been working to ensure QFleet clients receive the best value in terms of insurance," he said.

Mark said QFleet and Jardine Lloyd Thompson had been working to make the transition between insurers as smooth as possible.

"We encourage clients to assist us by submitting as soon as possible any outstanding RACQ claims for accidents which occurred before 4pm on 1 October 2004."

Leasing clients with questions or concerns should contact Mark Parsonson on 3225 8774 or [mark.parsonson@qfleet.qld.gov.au](mailto:mark.parsonson@qfleet.qld.gov.au) or your Fleet Consultant.



# A message from the General Manager

As many of you would be aware, the Department of Public Works is leading a review to identify ways to further improve fleet management for Queensland Government agencies, and at the same time provide efficiencies and savings on a whole-of-Government basis.

This is a significant task and QFleet has established a dedicated project team to progress the review. The team is largely made up of staff from our Customer Relations Branch.

This review is part of the overall program for Shared Services. By working together with Shared Service Providers and agency representatives we can jointly look at the processes and systems being used to manage fleets and for opportunities to achieve savings.

While it is impossible to forecast the review recommendations, a consultative and collaborative approach should ensure that whole-of-Government objectives are met while performance is improved to better meet each agency's needs.

This is the start of a period of change: change to the processes we use to do business; change to the individual roles and relationships with the establishment of Shared Service Providers; and the introduction of savings objectives for the fleet. We need to make sure that we work together to limit the impacts on the people who will be working in this changing environment and to use the opportunity to deliver the greatest benefits.

To find out more about the review, see page 3.

On a different note, I'd like to thank our clients for your cooperation during QFleet's transition between insurance providers. The change will deliver cost-savings for government and direct benefits for our clients. Of particular benefit is a user friendly tele-claims service which will do away with the need for paperwork (see front page for details).

While RACQ is no longer our insurance provider, we are committed to continuing our long relationship with the respected Queensland motoring organisation. QFleet maintains our RACQ membership, so all QFleet vehicles will continue to be covered by RACQ's 24 hour road service.

Bruce Grady

## Contacting QFleet

### QFleet Head Office

Level 16, Mineral House  
41 George Street  
Brisbane

GPO Box 293  
Brisbane Queensland 4001  
Telephone 07 3224 4292  
Facsimile 07 3224 6242  
Website [www.qfleet.qld.gov.au](http://www.qfleet.qld.gov.au)

### A/Senior Fleet Consultant

Mary-Ann Micallef  
Telephone 07 3225 8114  
[mary-ann.micallef@qfleet.qld.gov.au](mailto:mary-ann.micallef@qfleet.qld.gov.au)

### A/Senior Fleet Consultant

Gary Hollis  
Telephone 07 3225 2699  
[gary.hollis@qfleet.qld.gov.au](mailto:gary.hollis@qfleet.qld.gov.au)

### Fleet Teams

Perry Landamore **Fleet Consultant**  
Telephone 07 3225 2690  
Facsimile 07 3227 8216  
[perry.landamore@qfleet.qld.gov.au](mailto:perry.landamore@qfleet.qld.gov.au)

Brett Burgoyne **Fleet Administrator**  
Telephone 07 3225 2686  
Facsimile 07 3227 8216  
[brett.burgoyne@qfleet.qld.gov.au](mailto:brett.burgoyne@qfleet.qld.gov.au)

Maxine Adamson **Invoice Enquiries**  
Telephone 07 3225 8784  
[maxine.adamson@qfleet.qld.gov.au](mailto:maxine.adamson@qfleet.qld.gov.au)

# Fitness check for government fleet

**Extensive consultation and collaboration will be the guiding principles of a QFleet project team which has been assembled to conduct a management review of the Queensland Government fleet.**

QFleet project manager, Edward Arcadipane, said the Cabinet Budget Review Committee (CBRC) had requested a detailed review of the Government's fleet management processes to identify opportunities for improving fleet efficiency.

"Following the transition to a Shared Services model for finance and human resource functions, CBRC has identified the function of fleet management as an area that may benefit from integrated service delivery," he said.

Edward said the fleet management review would be based on a consultative model to ensure that the interests of agencies were a key consideration.

"The review will follow the same approach and methodology used by the Shared Services Implementation Office in establishing the Shared Services model for finance and human resource functions," he said.

The fleet management review will be examining all areas of fleet management, with an initial

focus on three main areas: fleet mix optimisation, vehicle pooling and improved Fringe Benefits Tax management.

"The project team will begin talking to clients in October and start to map the processes and systems that are currently being used to manage fleets," Edward said.

The CBRC direction to conduct a review followed a preliminary analysis which was undertaken earlier this year to identify opportunities to improve the performance of the Government fleet.

"A submission was made to CBRC which showed the Queensland Government fleet outperformed fleets in all other Australian jurisdictions. However, opportunities were identified to improve processes and asset performance," he said.

In a related project, the CBRC asked that QFleet manage engagement of a consultancy to independently review opportunities for whole-of-Government

efficiencies from fleet assets operated by agencies that are not owned or managed by QFleet.

"The main difference between the two projects is that one focuses on QFleet owned transport assets and the other focuses on non-QFleet owned transport assets," Edward said.

An email address has been established as a central point of contact for anyone who would like to know more about the review. If you have any questions, send an email to [fmr@qfleet.qld.gov.au](mailto:fmr@qfleet.qld.gov.au) and a member of the Fleet Management Review project team will contact you about your enquiry.

The Fleet Management Review findings will be reported to a CBRC meeting in March 2005.



*The fleet review project team follows the principles of consultation and collaboration for every step of the review.*

# Seminars put spotlight on review

**QFleet's Whole-of-Government Fleet Management Review project team is running seminars in Brisbane this October to inform agency and shared service provider representatives about the fleet management review.**

Each agency and shared service provider has nominated representatives to act as a liaison point with QFleet during the review. Project team member, Tim Richardson, said

representatives had been contacted by the project team and advised of seminar times and locations.

"The seminars are an opportunity for representatives to meet the project team and gain an understanding of the review project," Tim said.

"The seminars, will focus on the background of the review, its aims, its whole-of-government focus and

what is required from representatives throughout the review."

Details about the fleet management review project, including information from the seminars, will be available on QFleet's Client Access System (CAS) in the coming weeks.

Desiree Farry **Fleet Consultant**  
Telephone 07 3227 8342  
Facsimile 07 3227 8216  
[desiree.farry@qfleet.qld.gov.au](mailto:desiree.farry@qfleet.qld.gov.au)

Greg Jensen **Fleet Administrator**  
Telephone 07 3225 8208  
Facsimile 07 3227 8216  
[greg.jensen@qfleet.qld.gov.au](mailto:greg.jensen@qfleet.qld.gov.au)

Ann Dodd **Invoice Enquiries**  
Telephone 07 3224 6305  
[ann.dodd@qfleet.qld.gov.au](mailto:ann.dodd@qfleet.qld.gov.au)

Shane Rajen **Fleet Consultant**  
Telephone 07 3224 6756  
Facsimile 07 3227 8216  
[shane.rajen@qfleet.qld.gov.au](mailto:shane.rajen@qfleet.qld.gov.au)

Kim Powyer **Fleet Administrator**  
Telephone 07 3224 5997  
Facsimile 07 3227 8216  
[kim.powyer@qfleet.qld.gov.au](mailto:kim.powyer@qfleet.qld.gov.au)

Ann Dodd **Invoice Enquiries**  
Telephone 07 3224 6305  
[ann.dodd@csq.qld.gov.au](mailto:ann.dodd@csq.qld.gov.au)

## RoadTek does it safer

**The RoadTek mobile crews within Department of Main Roads work within dangerous conditions to make the roads safer for everyone else.**

Working on road maintenance, pruning trees or picking up litter by busy lanes of traffic on Queensland's high-speed motorways, they often work at night sometimes suffering abuse from passing drivers.

It's a difficult job, but RoadTek has integrated a range of safety procedures and materials to make the crews' daily job a lot safer and protect motorists.

RoadTek Plant Hire Services Development Officer, Ian Osborne, said RoadTek had benefited from a decrease in accident deaths and injuries since the customised Truck Mounted Attenuators (TMAs) were introduced about 10 years ago.

"We have 15 TMAs in use and our statistics show that these cushions, which have been made compulsory by Main Roads workplace health and safety, are actually saving lives," Ian said.

TMA cushions are mounted on the back of the slow-moving trucks which identify road works and block lanes of traffic to protect road crews.

These safety devices were developed in the mid 1980s in America to

protect errant motorists, the truck driver and the truck itself in the event of a vehicle impact.

Murray Markwell from Saferoads who imported the cushions and worked with RoadTek to customise the TMAs for road crews, said they absorbed energy to save lives and reduce injury from vehicle impacts.

"The cushions have been shown to protect motorists and vehicles from rear end impacts involving just a four metre stopping distance," Murray said.

Ian from RoadTek said the 15 attenuators were just a small part of RoadTek's evolving safety program.

"We have a strict set of safety procedures that accompany using the attenuators and we have developed a mast assembly to raise the arrow sign asking motorists to change lanes," he said.

"This makes the sign more highly visible early, allowing drivers greater time to slow down and move over or merge."

Ian said while RoadTek had introduced accident prevention measures, it was also important to prepare for a certain number of inevitable accidents.

"No matter what people think about their own driving, many put themselves at risk on the road by talking on their mobile phone, driving tired, or speeding," he said.

"And of course, sometimes accidents will occur despite the best efforts and the safest driving."

Ian said motorists can help to protect themselves and our mobile road crews on our State's highways by slowing down and remembering why the road crews are there.



*The cushioning effect of Truck Mounted Attenuators (TMAs) protects drivers and vehicles in the event of a crash.*

## Sharing the road with heavies

**Queensland Transport is encouraging motorists to be courteous and share the road safely with heavy vehicles.**

"Due to the sheer size and weight of heavy vehicles, it is often difficult for them to stop quickly to avoid dangerous situations," the Queensland Transport spokesperson said.

"Motorists should respect heavy vehicles on the road and remember some simple rules."

Queensland Transport advises motorists adhere to the following rules:

- do not tailgate a heavy vehicle
- do not cut in front of a heavy vehicle – they need plenty of braking space
- be patient – heavy vehicles accelerate slowly
- keep back from the intersection if a heavy vehicle turns into your street

as they often need more road space to make turns.

Motorists also need to be aware of vehicles displaying a DO NOT OVERTAKE sign – these vehicles can legally take more than one lane to turn.

"It is important that motorists learn to share the road safely with heavy vehicles," the spokesperson said.

### Contacting QFleet

#### Fleet Teams

Mary-Ann Micallef **Fleet Consultant**  
Telephone 07 3225 8114  
Facsimile 07 3227 8216  
mary-ann.micallef@qfleet.qld.gov.au

Casey Bell **Fleet Administrator**  
Telephone 07 3225 8584  
Facsimile 07 3227 8216  
casey.bell@qfleet.qld.gov.au

Gail Kellie **Invoice Enquiries**  
Telephone 07 3224 4071  
gail.kellie@csq.qld.gov.au

# How does it work?

## Controlled cruising

During the 80's, when television series Knight Rider featured the futuristic talking car "Kit", vehicle cruise control was considered a high-tech function.

Now, 20 years later, cruise control has long been a fairly standard feature in most new vehicle models.

It's a system that works incredibly hard to ease travelling along fast open roads, enabling a vehicle to be driven at a constant speed without any accelerator input from the driver. Particularly useful on fast open roads, cruise control is less effective on crowded city roads, where vehicles travel at inconsistent speeds.

Here's how it works:

A basic cruise control system uses a simple computer to monitor several vehicle input signals. The signals include:

- a vehicle speed signal usually from the same source as the speedometer signal, which tells the computer how fast the vehicle is travelling

- a cruise control speed signal which tells the computer the predetermined speed the driver has selected the cruise control to operate at
- brake pedal signals which cancel the cruise control operation when the brakes are applied
- clutch pedal signals which cancel the cruise control operation when the clutch is used (in the case of a manual vehicle)
- vacuum valve signals which monitor engine manifold vacuum
- throttle position sensor signals which monitor the position of the engine throttle valve.

The cruise control system uses an engine vacuum to operate an actuator which controls the engine throttle. A good system carefully controls the vacuum actuator to accelerate the vehicle to the desired speed without exceeding this. A cruise control system should also monitor the speed to maintain it with only minor deviation in spite of changing vehicle loads and changing road gradients.

The cruise control computer continually monitors and adjusts the engine throttle to provide brisk acceleration or deceleration when needed, and reduced acceleration or deceleration when the vehicle approaches target speed.

### Into the future...

Future improvements to cruise control systems will see the introduction of adaptive systems. These will use forward looking radar to detect the distance and speed of vehicles on the road ahead and adjust vehicle speed to maintain a safe speed and following distance. Collision warning capabilities are also being developed to complement these new systems.

The amazing development in cruise control is just one example of how vehicle technology is far exceeding expectations. To have a talking, thinking car like that in Knight Rider as your everyday vehicle may not be that unlikely after all!

# Fuel for thought

**Queensland Purchasing (QP) has been working to secure a better deal for Queensland Government fuel buyers. The outcome of the negotiations is a new fuel arrangement (SOA777) with BP Australia as the sole supplier for pump fuel.**

Procurement Services Manager Andrew Fairman said the new contract ensured transaction fees would remain lower than the national standard of 35 cents. QP strongly negotiated with BP to reduce transaction fee rises, preventing Government agencies from potential bill increases worth thousands of dollars.

As part of the ongoing management process, QP also manages an online fuel management system which provides quick, easy access to up-to-date information on fuel pricing and transactions.

Andrew said Fuelnet ([www.fuelnet.qld.gov.au](http://www.fuelnet.qld.gov.au)) provided users with a transactions database for bulk and cards purchases, transaction reporting, a pricing calculator and weekly pricing bulletins.

Andrew said QP could also play a role in reversing a situation where some independent BP stations in Far

North Queensland had been refusing fuel cards.

"We urgently require information about incidents where cards are not being accepted because we can rectify this through discussions with BP and with individual owners."

**For further information about the fuel management system or to report problems with your fuel cards please contact Barbara Clarke on 3224 7920 or Monica Gardner on 3224 8133.**

#### Senior Account Managers

1800 668 283

#### Maintenance Controllers

1800 061 819

#### QFleet Workshop

72 Pineapple Street  
Zillmere  
Telephone 07 3406 6900  
Facsimile 07 3406 6946

#### Vehicle Hire Service

80 George Street  
Brisbane  
Telephone 07 3224 4180  
Facsimile 07 3224 4012

#### South Brisbane Service Centre

131 Colchester Street  
South Brisbane  
Telephone 07 3405 6857  
Facsimile 07 3405 6858

# Static electricity and petrol don't mix

**Recently, the media reported a worldwide increase in the number of fires occurring while vehicles are being refuelled with petrol. It is now believed that many of the fires were caused by static electricity.**

Static electricity is a common phenomenon with motor vehicles, particularly during the cooler, drier months. Many motorists blame their vehicle for the static electricity shock they receive from their motor car. Vehicles do generate thousands of volts of current as they move through the air, discharging the current into the ground. However, the vehicle tends to lose this current as soon as it becomes stationary.

QFleet Maintenance Manager Allan Smith said the electric shock which drivers or passengers experience when exiting a car results from a discharge of static electricity which their bodies develop within the car.

"While people remain in the vehicle their body electricity is insulated from the car by the synthetic seats, synthetic carpets, plastic steering wheel and plastic door trim and door handle," Allan explained.

"The static electricity in their body is usually discharged when they touch the metal car door as they leave the car. The small electric shock, or spark, signifies this grounding."

Allan said most refuelling fires are believed to be caused when motorists lock the handpiece trigger to automatically deliver fuel and they return to the vehicle cabin.

"They may return to the car to grab their wallet or purse, shelter from the wind or cold, retrieve a fuel card or odometer reading, or grab a jumper.

"As the motorist slides over the seat the interaction between their clothing and the seat fabric generates a fresh charge of static electricity which normally discharges when they touch their vehicle," Allan said.

"However, if the vehicle door is already open, and they do not touch any other part of the vehicle, the static electricity discharges when they touch the pump nozzle.

"This spark is enough to ignite the fuel vapours surrounding the nozzle and the fuel filler," he said.

Static electricity is dangerous because:

- it is invisible and unpredictable
- it discharges in the form of a spark and can ignite flammable materials
- it is common because it is created from friction between dissimilar materials
- it is a natural phenomenon that cannot be prevented but can be controlled.

Data suggests that more women are involved in refuelling fires than men. This may be due to the clothing they wear or to their refuelling habits.

To control the effects of static electricity and for general fire safety during refuelling:

- switch off vehicle engines while refuelling and ensure the park brake is applied
- do not smoke or allow other ignition sources into the refuelling area
- do not use foreign items to lock the refuelling trigger in the "on" position
- do not re-enter your vehicle while refuelling is in progress if you must re-enter the vehicle discharge any static electricity before touching the refuelling nozzle
- in the event of a refuelling fire leave the nozzle in the vehicle's fill pipe, back away from the vehicle and notify the service station attendant immediately
- do not overfill the vehicle
- avoid using high speed fuel pumps, particularly when refuelling vehicles with plastic fuel tanks as fast flowing fuel can develop static electricity

- clean up spilled fuel
- observe safety signage at service stations.

To control the effects of static electricity and for fire safety when refuelling portable containers and other plant equipment:

- use containers that are approved for fuel
- place fuel containers on the ground when refuelling. This will discharge any static electricity prior to refuelling. Do not fill containers while they are inside a utility or trailer tray, particularly if it is fitted with a plastic tray liner
- fill containers slowly to avoid overflow and spillages
- do not lock the refuelling trigger "on"
- do not fill portable containers more than 95%
- use only containers with serviceable caps/ lids and seals
- secure portable fuel containers against transit damage
- "earth" petrol-driven equipment (mowers, jet skis etc) which is carried in utility trays, prior to refuelling.

For more information on refuelling vehicles clients are advised to contact Allan Smith on 3245 2691.



*Take care to avoid the shock of a refuelling fire.*

# Vehicle profile

## Holden Astra Classic

The Holden Astra Classic is classed as a small four cylinder and is available in either a four door sedan or five door hatch. QFleet has a special offer on this model for three months starting from November delivery. This offer includes ABS brakes, traction control and power windows. These options are not usually standard on this model.

Further information regarding this vehicle can be found at [www.holden.com.au](http://www.holden.com.au)



Astra Classic sedan.

Seating capacity	5 seats
Doors	Four
Keyless entry	Standard
Sound system	AM/FM radio/single disc CD player
Air conditioning	Standard
Transmission	Automatic or 5 speed manual
Airbags	Driver and passenger airbag is standard
Power steering	Standard
Brakes	Four wheel power disc brakes, front ventilated
Engine	1.8 litre 4cyl SOHC 16 valve
Power	90kW @ 5600rpm
Torque	165nM @ 3600rpm
Fuel consumption	L100km: auto 8.3, maual 7.6 (this is dependent on driving habits and conditions)

# Vehicle market forces

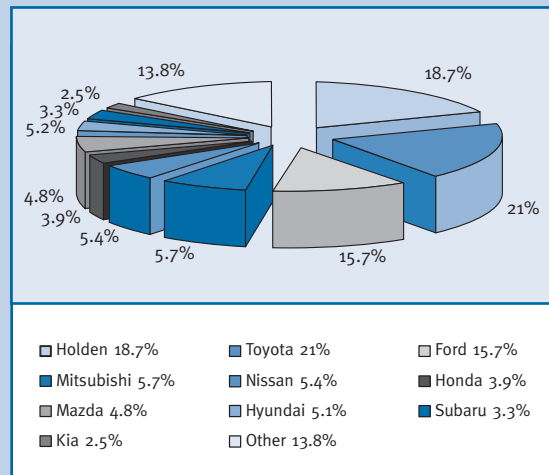
The year-to-date 2004 Total Market of 710,247 vehicles is running ahead of the same period in 2003 by 5% or 33,559 vehicles.

## September 2004 overall market

The September 2004 industry volume of 80,452 is a new record for a September month, the previous record of 77,791 was set last year, and is up 2,661 vehicles or 3.4% on September 2003. September 2004 (25.9) had the same number of selling days as September 2003 (25.9), resulting in an increase of 102.7 vehicles per day.

## September 2004 overall market segments

■ The passenger vehicle market fell by 1,838 (-3.6%) vehicles over the same month last year. The sports utility market increased by 3,125 (27%). The light truck market increased by 1037 (8.5%) vehicles and the heavy commercial vehicle market increased by 337 (14.7%) over September 2003.



■ Toyota was market leader in September, followed by Holden and Ford. Year to date Toyota lead Holden with a margin of 18,209 vehicle sales or 2.6 market share points.

This information is sourced from VFacts – the vehicle industry summary report released monthly by the Federal Chamber of Automotive Industries.

# QFleet auction schedule

October, November, December 2004

## Brisbane

QFleet Workshop

72 Pineapple Street, Zillmere

**Inspection** 10am to 4pm on the Wednesday and Thursday prior to auction and 8am to 10am on auction day

**Auction** 8.30am and 10am

**Dates** Friday October 15, 22, 29  
Friday November 5, 12 and 19  
Friday December 3, 10 and 17

## Gold Coast

Public Trust Office

Cnr Nerang and Garden Street, Southport

**Inspection** 12pm to 4pm on day prior to auction and 9am to 11am on auction day

**Auction** 11am

**Date** Wednesday November 10  
Wednesday December 7

## Toowoomba

Plant Hire Services Workshops

427 Greenwattle Street, Toowoomba

**Inspection** 8am to 11am on auction day

**Auction** 11am

**Dates** Thursday October 28  
Thursday November 11 and 25  
Thursday December 9

## Maryborough

Department of Primary Industries Forestry

Workshops Walker Street,  
Maryborough

**Inspection** 8am to 11am on auction day

**Auction** 11am

**Date** Wednesday October 27  
Wednesday November 24  
Wednesday December 8

## Rockhampton

Plant Hire Services Workshop

214 Richardson Road, Kawana

**Inspection** 8am to 11am on auction day

**Auction** 11am

**Dates** Tuesday October 19  
Tuesday November 16  
Tuesday December 14

## Mackay

Plant Hire Services Workshop

Corner Bridge Road and Hume Street. Mackay

**Inspection** 8am to 11am on auction day

**Auction** 11am

**Date** Monday October 18  
Monday December 13

## Townsville

Plant Hire Services Workshop

Jurekey Street, Cluden

**Inspection** 2pm to 4pm on day prior to auction and 8am to 11am on auction day

**Auction** 11am

**Date** Wednesday October 20  
Wednesday November 17  
Wednesday December 15

## Cairns

Plant Hire Services Workshop

Cnr Adelaide and Donaldson Streets, Manunda

**Inspection** 8am to 11am on auction day

**Auction** 11am

**Date** Thursday October 21  
Thursday November 18  
Thursday December 16

*NB: The Nambour auctions are no longer being conducted.*

For further information about QFleet auctions contact Rodney Clough or Selina Walmsley on 1800 735 338.

For an auction catalogue fax the Public Trustee on 1902 241 027 (dial from fax handset) or visit our web site at [www.qfleet.qld.gov.au](http://www.qfleet.qld.gov.au)

## QFleet working in partnership with you

As your partner, QFleet provides fleet and asset services to ensure enduring value for you and for Queensland. We help you achieve your outcomes through our comprehensive range of services including:

- Vehicle leasing and strategic fleet management.
- Short-term and special purpose vehicle rentals through our Vehicle Hire Service.
- Vehicle maintenance, servicing and repairs through the Zillmere Workshop and the South Brisbane Service Centre.
- The closest fuel and detailing to the Brisbane CBD at the South Brisbane Service Centre.
- Insurance claims management and driver safety programs.
- Fleet advisory services.

QFleet clients are welcome to reprint articles from *Journey*, provided the article is used in full and QFleet is acknowledged as the author.

For further information or to contribute a story idea please contact:

Editor *QFleet Journey*

GPO Box 293

Brisbane Queensland 4001

Telephone: 07 3227 8193

Email: [journey@qfleet.qld.gov.au](mailto:journey@qfleet.qld.gov.au)

**Disclaimer: The materials presented in this publication are distributed by QFleet as an information source only. This information is provided solely on the basis that readers will be responsible for making their own choices on the topics discussed herein and will seek expert advice as necessary. Information is correct at time of printing.**

### Would you like to receive Journey electronically?

If you currently receive print copies of Journey and would like to receive Journey via email instead, please include your details below:

Name:.....

Position:.....

Organisation: .....

Email address:.....

.....

City/town/suburb:.....

State:.....

Postcode:.....

Please fax to 07 3224 6190 or mail to GPO Box 293 Brisbane Qld 4001

Journey is also listed on QFleet's web site, [www.qfleet.qld.gov.au](http://www.qfleet.qld.gov.au)

